



VIOLENCE REDUCTION INITIATIVE PUBLIC SAFETY CROSS-AGENCY COLLABORATION

AGENCY RESPONSES FOR KICK-OFF

OCTOBER 27, 2017

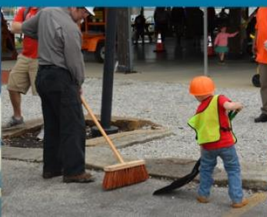
MAYOR'S OFFICE OF SUSTAINABLE SOLUTIONS, MAYOR'S OFFICE OF CRIMINAL JUSTICE



C WORKS BALTIMORE CITY DEPARTMENT OF PUBLIC WORKS BALTIMORE



PARTMENT OF PUBLIC WORKS BALTIMORE CITY DEPARTMENT OF PUBLIC



DPW/BSW Answers to Questions on Slide 23:

October 26, 2017

1. Contacts:

- **Northwestern Quadrant (north of North Ave., west of Greenmount Ave.):** Robert Murrow,
- **Southwest Quadrant (south of North Ave. to City line):** Jerome Ragsdale,
- **Northeastern Quadrant (north of North Avenue, east of Greenmount Ave.):** Yvonne Moore Jackson,
- **Southeastern Quadrant (south of North Avenue to the harbor):** Tonya Simmons,

2. As our crews address service request they will also proactively address unreported sanitation concerns.

3. Requests identified in the 5 focus area will be prioritized reducing their duration time by 50%.

4. Mailers / flyers with sanitation do's and don'ts and information on recycling.

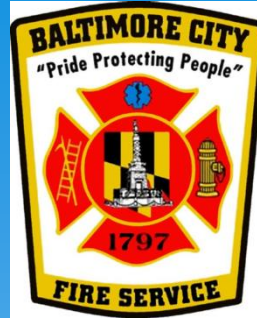
5. Increased funding for outreach services to modify behaviors contributing towards the need to continually clean in some challenged areas.

SR Type	Current Duration Times	Proposed Duration
SW-Municipal Trash Can Stolen/Lost	30	15
SW-Boarding	7	3
SW-Cleaning	30	15
SW-Fire Debris Removal	10	5
SW-HGW	30	15
SW-Rat Rubout	14	7
SW-Dirty Alley	7	3
SW-Dirty Street	7	3
SW-Graffiti Removal	3	2
SW-Municipal Trash Can Concern	30	15



DOT

- The DOT lead will be Marshall (Toby) Goodwin, Senior Safety Coordinator
- Presently, each DOT Division/Section has a designated staff member to monitor service requests (SRs) for their individual divisions. This process has worked effectively in most areas, with the exception of the Towing Division. The Towing Division has limited resources to support the all daily request for services. Their first priority is the impound yard (recovery) and secondly, the daily requests from BCPD to the outside of the transformation zones process and the Safety division (abandoned vehicle) requests.
- Overall, DOT has maintained an effective process with the exception of having a central depository within DOT to monitor all requests.
- RECOMMENDATIONS:
 1. Identify a staff person within DOT with the working knowledge of the SR computer process to monitor daily to report out weekly on our process.
 2. Schedule a weekly (Monday) DOT internal meeting prior to the weekly schedule Transformation meeting (Wednesday) to ensure the data is accurate for reporting. This would eliminate any negative data reporting. Often time's sections are clearing SRs and the system is not reporting accurate results.
 3. Institute an "all hands on deck" initiative for each "Focus Area" once the Mayor's office starts the process. Make the area a priority for DOT that day, direct each division head to designate a team from their division to respond to the area and execute the needed services. This process must be followed up with continuous weekly monitoring.
 4. The Transformation Zone agency contacts perform community walks to identify problematic issues within the various Focus Areas'. During these walks the agency contacts will note and report on the spot back to the Section/Division within their respective agency of the reported problem without using the 311 system. This process helps in eliminating the issue expeditiously and without delay. I would respectfully request this be instituted within DOT to support this crime reduction initiative.



Baltimore City Fire Department

Violence Reduction Initiative
Public Safety Cross-Agency Collaboration

Chief Niles R. Ford, PhD
Chief of the Baltimore City Fire Department

Enhanced Community Presence

- * BCFD will increase its presence in the 5 Focus Areas between now and the end of the year.
- * During certain hours in the evening, BCFD will run additional units through the 5 Focus Areas with their flood lights on.
- * Flood lights will illuminate around the truck and the street, and enhance Public Safety presence in the communities.



Enhanced Community Presence

(cont.)

- * BCFD will establish schedule for hourly runs based on times and routes identified by BPD when/where increased BCFD visibility may reduce criminal activity.
- * Contact person for daily direct collaboration with BPD through the end of the year: Assistant Chief of Operations Mark Wagner.
 - * Mark.Wagner@baltimorecity.gov;
- * No additional resources needed for implementation.



Coordinated Outreach

- * BCFD will be available to partner with other City agencies and local organizations to organize and/or attend community functions.
- * For instance, community meetings, indoor basketball games, community holiday gatherings, etc.
- * Contact person for collaboration: Assistant Chief of Community Risk Reduction Theresa Everett.
 - * Theresa.Everett@baltimorecity.gov;
- * Additional overtime may be needed for implementation.





Baltimore City Recreation and Parks

VIOLENCE REDUCTION INITIATIVE PLAN

Who will be the key contact for daily direct collaboration with BPD through the end of the year?

Asia Scott

Community Initiatives/Partnership Coordinator

Scott Stanfill

Recreation Analyst

Bill Vondrasek

Deputy Director

How can your agency/ department be proactive instead of reactive for the 5 Focus Areas?

- ▶ The recreation Centers below will extend their hours of operations on Friday until 11 pm
- ▶ The idea is to open six recreation centers (1 from each area) from 4pm-midnight on Saturdays.
 - ▶ 1. Greenmount – Eastern Zone
 - ▶ 2. C.C. Jackson – Northwest Zone
 - ▶ 3. Crispus Attucks – Western Zone
 - ▶ 4. James McHenry – Southwest Zone
 - ▶ 5. Robert C. Marshall – Central/Western Zone
 - ▶ 6. Lillian S. Jones – Central/Western Zone

What can be done to reduce the Time to Close rates for SRs?

- ▶ Forestry Division Service Request
 - ▶ Communicating with our Department Contacts
 - ▶ Geographic boundaries established to identify the SR's in the 5 focus areas

What can be done by your agency/ department to expand presence, programming or services for the 5 Focus Areas?

- ▶ Introduce the center daytime resource center (similar to the night curfew center. However partner with Baltimore City Public Schools, Baltimore City Health Department-Youth Crime Prevention and Youth Health and Wellness, Department of Social Services, and Mayor's office of Human Services, Baltimore City Police, Mayor's Office of Criminal Justice and others to provide a resource for day-time curfew violators. The program was offered briefly in 2015-2016. It was a success in the short amount of time it was offered.
- ▶ Offer mid-day programming to young adults and seniors (video production, web cam, recording production, creative writing, fashion/modeling, computer education classes, GED classes, open mic, athletics, boxing, etc.

What can be done by your agency/ department to expand presence, programming or services for the 5 Focus Areas?

- ▶ Plan, Develop and facilitate- “Fair Play”- give youth an opportunity to display talents through sport (basketball league/tournaments) , dance(hip-hop) , fashion(modeling, fashion design) . Offer mid-day programming to young adults and seniors (video production, web cam, recording production, creative writing, fashion/modeling, computer education classes, GED classes, open mic, athletics, boxing, etc.
- ▶ Saturday Night Light will target the 16-24 year old co-ed group. Programming will be year-round introducing life skills, job development, leisure, social skills, entrepreneurship, financial management, fitness, career readiness, health, raising up and gaming. The program is centered around basketball games.

What resources and support are needed to implement these initiatives?

- ▶ Baltimore Police Department/Sheriff
- ▶ Baltimore City health Department
- ▶ Baltimore City Social Services
- ▶ Baltimore City Community college – administer the GED program
- ▶ Department of Justice Department
- ▶ Center for Urban Families
- ▶ Boys Scout
- ▶ Armed Services (i.e. Army, Navy, Marines, Air Force, or National Guard)

Your agency's current public safety initiatives and new ideas for the 5 Focus Areas

- Current public safety initiatives
- Overdose prevention & outreach
- Stabilization center
- Safe Streets
- Trauma-informed care training
- Trauma and mental health services in schools
- B'More for Healthy Babies
- Vision for Baltimore

How can your agency/ department be proactive instead of reactive for the 5 Focus Areas?

- BCHD will refocus outreach and education efforts to the these areas and will prioritize SR requests within these areas.

What can be done to reduce the Time to Close rates for SRs?

- BCHD leadership will emphasize priority areas with our teams for relevant services

What can be done by your agency/ department to expand presence, programming or services for the 5 Focus Areas?

- BCHD will expand and target the following outreach and training efforts within the 5 areas:
 - Targeted fentanyl awareness and education
 - Trauma-informed care trainings for community groups serving these areas
 - Overdose trainings for community groups serving these areas and residents
 - Vision for Baltimore: will prioritize outreach in schools in these areas

What resources and support are needed to implement these initiatives?

- Identification of problem businesses to prioritize

Department of Planning Executive Summary

Who will be the key contact for daily direct collaboration with BPD through the end of the year?

- Assistant Director, Stephanie Smith

How can your agency/ department be proactive instead of reactive for the 5 Focus Areas?

- Engage Neighborhood Community Officers, other agencies, and residents in planning activities within these areas.
- For example, collaboration underway in NW Focus Area around the Spaulding parking lot.

What can be done to reduce the Time to Close rates for SRs?

- N/A

What can be done by your agency/ department to expand presence, programming or services for the 5 Focus Areas?

- Share information about planning activities with Neighborhood Community Officers, other agencies and community organizations.
- For example, recommendations developed for the Southwest Focus Area through the Frederick INSPIRE plan.

What resources and support are needed to implement these initiatives?

- Varies—Agencies will need to target their resources to implement priority recommendations in the various plans: INSPIRE, LINC, Green Network Plan, etc.

LIQUOR BOARD

- 1) Who will be the key contact for daily direct collaboration with the BPD through the end of the year?
 - Chief Mark Fosler – – Mark.Fosler@baltimorecity.gov
- 2) How can your agency/department be proactive instead of reactive for the five focus areas?
 - The agency will work with the planning department to create maps containing all of the licensed liquor establishments within the 5 Hot Zones within the Violence Reduction Plan. Once we obtain the list and maps, the BLLC will schedule increased inspections – the law requires that we conduct approximately 4 inspections per year at each location – at these locations during the last quarter of the 2017 calendar year.
- 3) What can be done to reduce the time to close rates for SRs?
 - Below, please see a chart indicating our rate of closure for SRs for the past 12 months. On average our agency closes SRs within 24 hours at a 93% clip. Our goal is to maintain at least a 90% closure rate within 24 hours. However, the agency has been pushing internally to meet a 95% standard, which we have achieved 5 out of the last 12 months.

LIQUOR BOARD

3) What can be done to reduce the time to close rates for SRs?

- Below, please see a chart indicating our rate of closure for SRs for the past 12 months. On average our agency closes SRs within 24 hours at a 93% clip. Our goal is to maintain at least a 90% closure rate within 24 hours. However, the agency has been pushing internally to meet a 95% standard, which we have achieved 5 out of the last 12 months.

Year	Month	Total	< 24 Hours	24-48h	48-72	72h and Over	% Closed 24h	% Closed 24-48h	% Closed 48-72h	% Closed 72H and Over
2016	Nov	81	75	6	0	0	93%	7%	0%	0%
2016	Dec	61	56	4	1	0	92%	7%	2%	0%
2016	Jan	76	72	1	0	3	95%	1%	0%	4%
2017	Feb	73	61	7	4	1	84%	9%	6%	1%
2017	Mar	104	103	1	0	0	99%	1%	0%	0%
2017	April	74	63	3	3	5	85%	4%	4%	7%
2017	May	102	98	2	2	0	96%	2%	2%	0%
2017	June	72	71	1	0	0	99%	1%	0%	0%
2017	July	54	49	3	1	1	91%	6%	2%	2%
2017	Aug	55	51	1	2	1	93%	2%	4%	2%
2017	Sept.	73	66	6	0	1	90%	8%	0%	1%
2017	Oct.	40	38	2	0	1	95%	5%	0%	3%

LIQUOR BOARD

- 4) What can be done by your agency/department to expand presence, programming, or services for the 5 focus areas?
 - The BLLC currently works with the Social Club Task Force (SCTF) which is made up of the Police, Fire, Health, and Housing Departments to enforce compliance by business owners, which include licensed liquor establishments. The SCTF goes out on a weekly basis to visit identified problem location throughout the City to ensure compliance. If upon inspection violations are discovered, the appropriate agency will issue violations to the owner's establishment for a future BLLC/ECB/Health Violation Hearing. Through the SCTF, the BLLC has worked with other City agencies to utilize collective enforcement resources to change bad actors. The BLLC suggests working with the BPD to identify problem locations so that the agency can conduct SCTF inspections to bring the owners of these locations into compliance.
- 5) What resources and support are needed to implement these initiatives?
 - The BLLC stands ready to assist the Mayor's Office and any other agencies to help reduce violent crime in Baltimore City. In that vein, there are two things that we ask the task force to consider. First, if special investigations are to occur at night/late night within the target areas we ask that our inspectors be partnered with law enforcement agents for their own safety. Our inspectors lack police powers and are not sworn officers. Second, without hesitation, we will provide additional staff to conduct any and all inspections asked of by the Violence Reduction Taskforce. We would only ask that if the BLLC were to deploy additional resources – so much so that it significantly impacts our ability to conduct our regular business within budget – that Department of Finance/BBMR provide us with the financial leeway to ensure we have the resources to meet any all requests.